



Medicare Face-to-Face Rule Requirements

What products are affected?

- Beds
- Support surfaces (low air loss mattresses, gel overlays, etc)
- Wheelchairs
- Respiratory (includes CPAP, oxygen, and nebulizers)

What is required on the prescription?

- Patient Name
- The DME item ordered
- The prescribing practitioner's NPI #
- The date of the order
- Physician's name
- Signature date
- For Oxygen: literflow/usage/route of administration(ex 2lpm, continuous via nasal cannula)
- Length of need
- The signature of prescribing practitioner
- For Nebulizers: dosage/frequency (ex albuterol qid)

What Documentation is Required (prior to delivery)?

1. Chart / Progress Notes (from face-to-face examination)
2. Prescription
 - A face-to-face examination for the ordered equipment and valid prescription must be completed and provided to the dme provider **prior to delivery** of the dme equipment.
 - The face-to-face encounter must occur no more than six (6) months prior to the written order (prescription signature date)

What is required in the chart notes for the face-to face encounter?

- The chart notes must detail the encounter and indicate how the patient's condition and limitations meet the Medicare guidelines.

*****PLEASE SEE ATTACHED GUIDE FOR EQUIPMENT COVERAGE DETAILS.*****

Unfortunately we are unable to deliver equipment without the prescription and chart/progress notes.
please call us with any questions to ensure timely access to equipment for your patients.