



35 Welby Road
New Bedford, MA 02745

March 12, 2020

Regarding: COVID-19

In light of recent events and the state of emergency declaration in the Commonwealth, we at Enos Home Medical are striving to keep our patients, employees, partners in the community and everyone's loved ones safe.

We want to assure all of our partners that we have been diligently following the continually unfolding information that is being reported on the COVID-19 virus. Our managers have provided continuing education to all staff on proper universal precautions in the community and reinforced the importance of following at all times.

We are following the Centers for Disease Control and Prevention recommendations on respiratory etiquettes, covering your cough, avoid handshaking, avoid touching face, and proper hand hygiene technique. Our warehouse staff has taken extra precautions, in addition to our routine sterilization standards, on cleaning equipment to focus on high touch point areas. All staff had been made aware of the information provided by the CDC, to monitor themselves for symptoms of fever, cough, shortness of breath, and flu like symptoms. They are being encouraged to stay home if they or close family members become sick.

We are also exploring work at home options for employees affected by this, when possible.

Our management is and will be continually monitoring the media, government sites and CDC to remain up to date on the evolving information being provided on COVID-19. The safety of our patients and employees is our top priority, if you have any questions please contact us at 800-473-4669.

Regards,

A handwritten signature in black ink, appearing to read "Jonathan Enos", written over a white background.

Jonathan Enos
President

Serving MA, RI & CT

Toll Free: **1-800-473-4669**

EnosHomeMedical.com