

DISASTER OR EMERGENCY PREPAREDNESS

Enos Home Oxygen and Medical Supply is concerned with your safety and comfort, and providing you with uninterrupted service. In the event of a natural disaster we will make every attempt to maintain uninterrupted service. In order for us to do this, we would like for you to let us know what your plans are in the event of a disaster.

In cases of an emergency, get medical help quickly: **Dial 911**

If you live in an area that must be evacuated due to a disaster, please advise us where you plan to evacuate to, i.e., out of town, area hospital, relative's or friend's home, etc. This information, received well in advance, will help us continue uninterrupted service to those patients who will stay in the area at the time of the emergency.

- Concentrator, Cpap, Bipap, Suction, Air Compressor, and Nebulizer may be moved if there is a need to evacuate. We recommend using proper body mechanics.

If you have a piece of equipment that is electrically powered, such as an oxygen concentrator, you will need an alternate system until electrical power is restored. **Please notify your power company that you have medical equipment and ask that you be placed on a priority list for power to be restored.** The power company may request a letter from your doctor to be placed on this list.

CONCENTRATOR PATIENTS

You were provided with a back-up tank, if you did not refuse, to supply you with oxygen during temporary power outages. Depending on the size of the back-up tank (H or M) and your liter flow, you can have up to 60 hours of oxygen. It is important that you notify Enos when you have to start using the back-up tank and that you monitor the back-up tank gauge indicating how much is available in your tank. We cannot guarantee a delivery or time frame during emergency or disaster situations *if oxygen is running out you must call 911.*

H- Tank Durations.		M-Tank Durations	
<i>Liter Flow</i>	<i>Hours</i>	<i>Liter Flow</i>	<i>Hours</i>
1	60 hours	1	48 hours
2	48 hours	2	24 hours
3	36 hours	3	18 hours
4	24 hours	4	12 hours

If you have a small portables take these with you and inform our company of your future location. We **DO NOT** recommend that you attempt to move your large back-up cylinder h or m.

Liquid Oxygen Patients

If evacuation is required, fill your portable oxygen and inform our company of your destination. We **DO NOT** recommend that you attempt to move your large liquid cylinder.

In the event of a disaster which temporarily interrupts all phone service, you should tune your radio to a local news radio station for details regarding the distribution and maintenance of your equipment. Contact the telephone company and tell them to put you on the “**Essential user list**” so that you can keep in touch with Enos Home Oxygen and Medical Supply.

- Be sure to stock up on canned/non-perishable foods
- Have someone such as family or neighbors who will check on you if an emergency situation occurs.
- Determine evacuation routes and alternatives.
- Know where the water and/or gas shut off valves for your home are located
- Know where your home insurance papers are located
- Keep a cooler full of ice on hand to store medication if the inside of your refrigerator becomes warm.
- Have a flashlight and extra batteries nearby for power outages. Keep extra blankets available in case the power goes out.

Cpap, Bipap, Suction, Air Compressor, Nebulizer, & Electric Bed

Do not have battery back-ups and it is the patient’s responsibility to plan accordingly. Do not attempt to move an electric bed.